

PRIVACY POLICY & TERMS OF USE

At VOASTRA, integrity is the foundation of how we operate. Our Code of Conduct outlines the ethical and professional standards that guide all of our work. We encourage our clients, partners, and collaborators to read the full Code to better understand the principles we uphold in every engagement.

A decorative graphic consisting of several yellow-outlined diamonds of varying sizes, arranged in a staggered, overlapping pattern across the lower half of the page.

VOASTRA Privacy Policy and Terms of Use

Last updated: June 2025

Introduction

This Privacy Policy and Terms of Use ("Policy") governs the collection, use, and handling of personal data and website activity for VOASTRA FZ LLC, its subsidiaries, affiliates, and associated consultants ("VOASTRA", "we", "us", or "our"). This applies to all visitors, clients, consultants, and users accessing voastra.com and affiliated portals including AURELIA and internal project tools.

We are committed to protecting the privacy and rights of our users, partners, and clients. This Policy outlines how we collect, use, share, and protect personal information in accordance with applicable international laws and industry best practices.

Scope

This Policy applies to:

- Users of VOASTRA websites and digital platforms
- Clients and prospective clients engaging with our services
- Consultants, subcontractors, and professionals operating under VOASTRA's legal and operational framework

Information We Collect

We may collect the following types of information:

- Contact and Identity Information: Name, email, phone, company, title, and location
- Professional and Business Information: Sector, expertise, client type, engagement history
- Technical Data: IP address, browser type, device information, and usage analytics
- Authentication and Access: Login credentials, account metadata, verification tokens (if applicable)
- Content and Interaction: Messages, feedback, documents uploaded, project inputs

How We Use Your Data

We use your information to:

- Responding to inquiries and project requests
- Manage consultant onboarding, engagement, and compliance
- Provide secure access to VOASTRA platforms and portals

- Deliver relevant content and tailored consulting services
- Analyze site usage and improve platform performance
- Comply with legal obligations and internal due diligence

Consultant Data and Legal Framework

Each consultant operating under VOASTRA is subject to binding legal agreements, including NDAs, project contracts, and the VOASTRA Code of Conduct. This structure ensures:

- Full legal accountability to VOASTRA and its clients
- Confidentiality and data protection in line with GDPR and global standards
- Contractual enforcement of ethics, performance, and delivery standards

Cookies and Tracking Technologies

VOASTRA uses cookies and tracking tools to:

- Enhance user experience
- Track platform engagement and session data
- Improve navigation and service delivery

You can manage cookie preferences through your browser settings. Disabling cookies may impact site functionality.

Data Sharing and Disclosure

We only share data with:

- Authorized internal teams
- Contracted consultants and partners, under NDA
- Third-party service providers supporting IT, communications, and security
- Legal authorities when required by law
- No personal data is sold or monetized by VOASTRA

Data Security

We employ industry-standard security protocols to safeguard data. Access is restricted to authorized personnel. However, no system is 100% secure; users share information at their own risk.

Data Retention

We retain your personal data:

- If your account is active or projects are ongoing
- As required by regulatory or contractual obligations
- For archiving and compliance, based on industry standards

User Rights

You may request to:

- Access or correct your data
- Delete or restrict processing
- Withdraw consent (if applicable)
- Lodge complaints with data protection authorities

To exercise your rights, contact us at: privacy@voastra.com

Third-Party Links

Our site may contain links to external sites. VOASTRA is not responsible for third-party content or privacy practices.

Updates to This Policy

We may revise this Policy periodically. Any updates will be posted here with a revised date.

Contact Us

For any privacy-related inquiries or to request access to your data:

VOASTRA Privacy Office

Email: privacy@voastra.com

VOASTRA FZ LLC, United Arab Emirates, Raz al Khaimah, Al Shuhada Road, Al Hamra Industrial Zone-FZ